

# How to confirm your participation status with member plans



Nevada | Medicaid Managed Care • Medicare Advantage • Commercial

Anthem has many plans for members. As a provider, it is important to confirm you participate with a member's plan before rendering services. This guide helps you understand how to use your *Provider Agreement* and the directory to confirm your participation.

#### Step 1: Check your *Provider Agreement*

When you join our network, you are given a *Provider Agreement*, also known as your contract. To find the list of your participating networks:

- Review the Provider Networks Attachment page in your agreement.
- This is found immediately following the signature page of your agreement.

#### Step 2: Check the online directory, Find Care

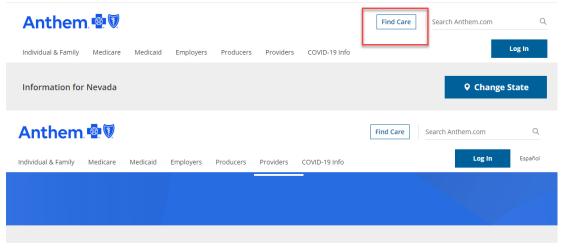
Our online directory allows you to search based on a specific provider name or by viewing a list of local in-network providers and facilities using search features such as provider specialty, ZIP code, and plan type.

To access the online directory, Find Care:

- Go to Anthem.com.
- Select the Find Care link at the top right of the page.
- Search by entering the member ID or search as a guest:
  - Use member ID for basic search: Search by entering the member's ID number (including the three-character prefix), or simply enter the three-character prefix/
  - Basic search as a guest: Search by selecting a plan and network. Note: The member's network name should be on the lower right corner of the front of the Member's ID card:
    - If you are not sure which plan or network, search using PPO.
- Enter a city, county, or ZIP code and search by doctor name, group name, and more.
- From the provider's profile page, select the *Insurance* tab on the top right menu to see all the plans the provider participates with:
  - Be sure to confirm the address information.

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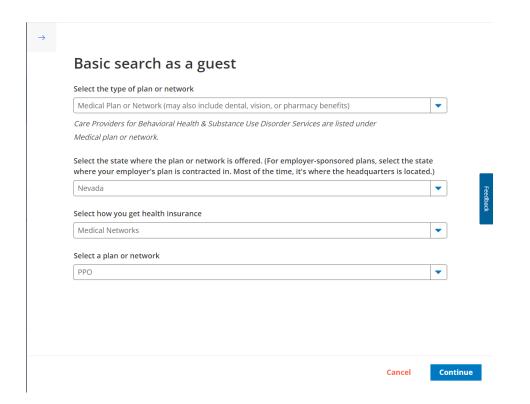
## Step by step



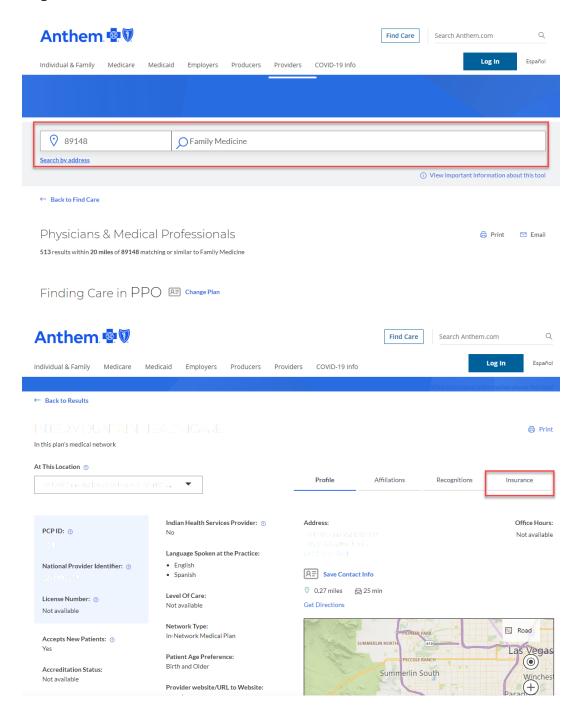




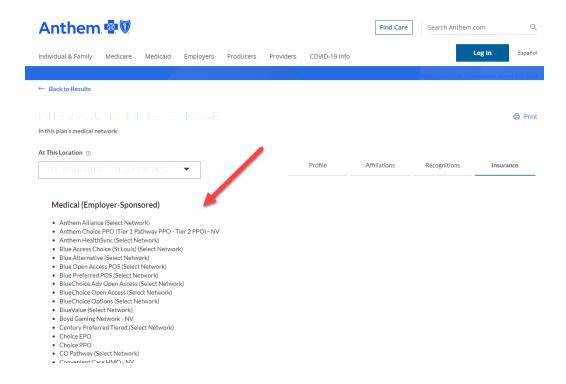




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### Still have questions?

For immediate assistance, contact Provider Services. Call **800-676-2583** or log into Availity.com and chat with a live agent or send a secure message.

**Note:** This document is for educational purposes only. The *Provider Agreement* supersedes the online directory. This is not a guarantee of coverage or payment, and providers must confirm benefits and eligibility prior to rendering services.





Email is the quickest and most direct way to receive important information from Anthem.

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form: <a href="http://anthem.ly/signup-abcbs-nv">http://anthem.ly/signup-abcbs-nv</a>.