

Virginia Network Managers

Enterprise National Contracting

Please refer calls related to claims issues directly to Availity.com or Customer Service at **833-592-9956**.

LTSS Providers, such as Respite, Personal Care and Service Facilitators, etc. please redirect to this site for contact information for new provider applications and provider services:

mediproviders.anthem.com/va/Pages/contactus.aspx

Responsible for Contracted Providers in these specialties, all networks, in Virginia and contiguous counties

Acupuncture	Brenda Brown	Brenda.M.Brown@elevancehealth.com
Ambulance (Air or Ground)	Genny Lingard	Genny.Lingard@elevancehealth.com
Audiology	Brenda Brown	Brenda.M. Brown@elevancehealth.com
Cardiac Event Monitoring	Ruby Delpilar	Ruby.Delpilar@elevancehealth.com
Dialysis	Karen Wasseem	Karen.Wasseem@elevancehealth.com
Durable Medical Equipment	Jim Cremens	James.Cremens@elevancehealth.com
Hearing Aid Suppliers	Brenda Brown	Brenda.M.Brown@elevancehealth.com
Home Health	Terri Ruggiero	Theresa.Ruggiero@elevancehealth.com
Hospice	Terri Ruggiero	Theresa.Ruggiero@elevancehealth.com
Immunization Clinics	Lisa Bauman	
Infusion Therapy (Ambulatory or Home)	Lisa Bauman	Lisa.Bauman@elevancehealth.com
Laboratory	Christy Dempsey	Christy.Dempsey@elevancehealth.com
Registered Dieticians**	Brenda Brown	Brenda.M.Brown@elevancehealth.com
Skilled Nursing Facilities	Terri Ruggiero	Theresa.Ruggiero@elevancehealth.com
Therapies (Physical, Occupational & Speech)	Brenda Brown	Brenda.M.Brown@elevancehealth.com

****Note:** For new enrollment of individual Registered Dieticians or to check the status of credentialing, please contact American Specialty Health (ASH) at **800-972-4226**.