

837P

837 Professional Health Care Claim

This companion document is for informational purposes only to describe certain aspects and expectations regarding the transaction and is not a complete guide. The details contained in this document are supplemental and should be used in conjunction with the ASC X12 Standards for Electronic Data Interchange Technical Report Type 3 (TR3) as published by the Washington Publishing Company.

Section 1 – 837P Professional Health Care Claim: Basic Instructions

Section 2 – 837P Professional Health Care Claim: Enveloping

Section 3 – 837P Professional Health Care Claim: Charts for Situational Rules

NOTE: Anthem has designated Availity to operate and serve as Anthem's EDI Gateway (entry point) as a no-cost option to our Trading Partners.

Get Started With Availity

The [Availity Quick Start Guide](#) will assist you with any EDI connection questions.

If you're a provider and wish to use a Clearinghouse or Billing company, please work with them to ensure connectivity.

Need Assistance?

For questions about signing up, contact Availity Client Services
1-800-AVAILITY (1-800-282-4548) or visit www.availity.com

Section 1 - Basic Instructions

1 X12 and HIPAA Compliance Checking, and Business Edits

EDI interchanges submitted to Anthem for processing pass through compliance edits. 5010 acknowledgments and reports for accepted/rejected files will be returned to the trading partner for pickup using the reporting method established at Availity.

- TA1 Interchange Acknowledgment. Anthem returns TA1 X12 and proprietary reports to the submitter of inbound 837 files containing envelope errors in the ISA and GS segments.
- Level 1. Immediate Batch Report (IBR). Anthem returns a 999 Interchange Acknowledgment to the submitter for every inbound 837 transaction received. If the X12 syntax or any other aspect of the 837 is not X12 compliant, the Immediate Batch Report/999 will also report the Level 1 errors in AK segments and indicate that the entire transaction set has been rejected.
- Level 2. In addition to HIPAA TR3 edits, Anthem applies business edits to ensure that the necessary information is populated and complete for efficient processing. When encountering HIPAA compliance (including balancing), code set or business errors, Anthem returns details that identify these errors to the Trading Partner in the: 1) Electronic Batch Report (EBR) and 2) Delayed Payer Report (DPR) listing which claim(s) have failed. These reports are formatted based on the settings the trading partner chooses at Availity. Review the [Availity EDI Guide](#) for more information on report formatting options.

2 HIPAA Compliant Codes

Use HIPAA-compliant codes from current versions of the following:

- Physician's Current Procedure Terminology (CPT)
- Health Care Financing Administration Common Procedural Coding System (HCPCS)
- International Classification of Diseases Clinical Mod (ICD-10-CM) Clinical Modification
- International Classification of Diseases Clinical Mod (ICD-10-PCS) Procedure Coding System
- Provider Taxonomy Codes
- National Drug Codes

3 Diagnosis Codes

According to the 837P TR3, a transaction is not X12 compliant if decimal points are used in diagnosis codes. Therefore, should a diagnosis code contain a decimal point, Anthem will return an Immediate Batch Report/999 to the submitter indicating that the transaction has been rejected.

4 Procedure Codes and Modifiers

All valid CPT and HCPCS codes and modifiers are accepted for claim adjudication. Refer to your billing guidelines or provider contract for submission of these codes. If submitted codes are invalid, an Electronic Batch Report and/or a Delayed Payer Report will be returned to the submitter identifying which claim(s) have failed.

5 Taxonomy Codes (PRV)

The Healthcare Provider Taxonomy code set divides health care providers into hierarchical groupings by type, classification, and specialization, and assigns a code to each grouping. The Taxonomy consists of two parts: individuals (e.g., physicians) and non-individuals (e.g., ambulatory health care facilities). All codes are 10-alphanumeric positions in length. Health care providers select the taxonomy code(s) that most closely represents their education, license, or certification. If a health care provider has more than one taxonomy code associated with it, a health plan may prefer that the health care provider use one over another when submitting claims for certain services.

It is strongly recommended that the taxonomy be populated in PRV segments for all applicable claims that you are filing. Refer to the CMS website for a listing of codes, www.wpc-edi.com/taxonomy.

6 Uppercase Letters, Special Characters, and Delimiters

As specified in the TR3, the basic character set includes uppercase letters, digits, space, and other special characters.

- All alpha characters must be submitted in UPPERCASE letters only.
- Suggested delimiters for the transaction are assigned as part of the trading partner set up.
 - Data Element Separator, Asterisk (*)
 - Repetition Separator (ISA11), Caret (^)
 - Sub-Element Separator, Colon (:)
 - Segment Terminator, Tilde (~)
- To avoid syntax errors, hyphens, parentheses and spaces are not recommended to be used in values for identifiers.

Examples: Recommended: Zip Code 123456789 Medical Record # 1234567

- Since originally submitted values may be returned on outbound transactions, Anthem encourages trading partners to not use the following special characters as part of the value: asterisk (*), less than/greater than signs (<, >), colon (:), and slash (/). This minimizes the risk for a special character to be recognized as a delimiter.

Example: Provider assigns a Patient Control Number '12*3456789'. Although an asterisk (*) is a valid special character, it adversely affects processing since it is also a common delimiter. The value '12*3456789' may process incorrectly as two separate values '12' and '3456789'.

7 Decimal "R" Data Element Types

"R" data element types contain a decimal point; involving monetary amounts, units, visits, weights, and frequency. Anthem recommends using decimal points for monetary amounts, and whole numbers for other types of "R" data elements. Except for monetary amounts, if "R" data element type includes a decimal and numbers after the decimal, Anthem adjudicates the claim based on the whole number. Numbers after the decimal will not be considered.

8 Numeric Values, Monetary Amounts and Units

- Anthem pays all claims in US dollars and therefore, accepts monetary amounts in US dollars only. If codes related to foreign currencies are used, then an Electronic Batch Report and/or a Delayed Payer Report will be returned to the submitter identifying which claim(s) have failed.
- Anthem recognizes units in whole numbers only.
- Anthem recognizes units in values of less than 9999 and greater than or equal to zero.
- If a negative service line charge (SV102) or negative units (SV104) are used, then an Electronic Batch Report and/or Delayed Payer Report will be returned to the submitter identifying which claim(s) have failed.

SV102 Monetary Amount - Line Item Charge Amount

SV104 Quantity - Service Unit Count

9 Address Information

- P.O. mailboxes / Lock Boxes are not allowed in the Billing Provider loop. If submitted in the Billing Provider loop, an Electronic Batch Report and/or Delayed Payer Report will be returned to the submitter identifying which claim(s) have failed.
- The Pay-to Address loop does support P.O. Box / Lock Box addresses. Therefore, if payment is expected to be remitted to a P.O. Box / Lock Box, submit the P.O. Box / Lock Box address.
- Full 9-digit zip codes are required in the Billing Provider and Service Facility Location loops. If 5-digit zip codes are used in these loops, an Electronic Batch Report and/or Delayed Payer Report will be returned to the submitter identifying which claim(s) have failed.

10 Coordination of Benefits

Specific 837 data elements work together to coordinate benefits between Anthem and Medicare or other carriers. Following the Provider-to-Payer-to-Provider model;

- The provider sends the 837 to the primary payer.
- The primary payer adjudicates the claim and sends an 835 Payment Advice to the provider. The 835 includes the claim adjustment reason code and/or remark code for the claim.
- Upon receipt of the 835, the provider sends a second 837 with COB information populated in Loops 2320, 2330A-G, and/or 2430 to the secondary payer. The secondary payer adjudicates the claim and sends an 835 Payment Advice to the provider.

Anthem recognizes submission of an 837 transaction to a sequential payer populated with data from the previous payer's 835. Based on the information provided and the level of policy, the claim will be adjudicated without the paper copy of the Explanation of Benefits from Medicare or the primary carrier. When more than one payer is involved on a claim, data elements for all prior payers must be present (i.e., if a tertiary payer is involved, then all the data elements from the primary and secondary payers must also be present).

If data elements from previous payer(s) are omitted, Anthem will fail the particular claim.

11 Claim and COB Balancing

For COB claims, balancing is performed at both claim and service line on the payment charges for each payer. If not balanced, then an Electronic Batch Report and/or a Delayed Payer Report will be returned to the submitter identifying which claim(s) have failed.

- Loop 2300 CLM02 (Total Claim Charge) must equal the sum of Loop 2400 SV102 (Line Item Charge).
- Loop 2320 AMT02 (COB Payer Paid Amount) must equal the sum of Loop 2430 SVD02 (Line Adjudication Information) less the sum of Loop 2300 CAS (Claim Level Adjustments).
- Loop 2400 SV102 (Line Item Charge Amount) must equal the sum of Loop 2430 SVD02 (Line Adjudication Information) plus the sum of Loop 2430 CAS (Claim Level Adjustments).

12 Other COB Allowed Amount - Calculation

If Loop 2320 CAS populated: Claims Total Charge (Loop 2400 SV201-203 = 001 (Rev)) minus any instance when adjustment amount (Loop 2320 CAS03,06,09,12,15) is unrelated to deductible, coinsurance and/or copayment.

- Loop 2320 CAS01 = CO, OA, PR, PI
- Loop 2320 CAS02 ≠ 1, 2, 3 where '1'=Deductible, '2'=Co-insurance and '3'=Co-payment.

If Loop 2430 CAS populated: Claims Total Charge (Loop 2400 SV201-203 = 001 (Rev)) minus any instance when adjustment amount (Loop 2430 CAS03,06,09,12,15) is unrelated to deductible, coinsurance and/or copayment.

- Loop 2430 CAS01 = CO, OA, PR, PI
- Loop 2430 CAS02 ≠ 1, 2, 3 where '1'=Deductible, '2'=Co-insurance and '3'=Co-payment.

If no CAS segments present in either Loop 2320 or 2430, Total Charge will be the allowed amount.

13 Medicaid Reclamation / Subrogation Claims

Situations exist when a Patient who has BCBS as primary and Medicaid as secondary (last payer), indicates to the provider that he has Medicaid insurance only. The service is rendered and the provider bills Medicaid as primary. Medicaid pays the claim as the sole payer ("pays out of turn") and later determines that the patient actually had primary insurance.

In order to reclaim monies, states submit claims to the primary insurance after reconciliation of eligibility files between BCBS and Medicaid. Exempt from NPI, trading partners on behalf of states must submit specific data elements in Loops 2010AA, 2010AC, 2010BB, 2310A, 2310E and 2320 for Medicaid reclamation.

14 14 Sending Attachments to Support a Claim

(1) Unsolicited

When an attachment follows submission of a claim, the Loop 2300 PWK segment is required.

PWK01 = Report type code (See TR3)

PWK02 = EL (Electronic)

PWK05 = AC (Identification Code Qualifier); required if PWK02 = EL

PWK06 = Identification Code (Attachment Control #)

- The attachment control number is a unique identifier assigned by the provider organization or vendor and has a one-time use.

NOTE: Attachments must be received within *seven calendar days* from the claim submission date when there is a PWK indicator unless an alternate date is provided based on regulatory or contractual requirements.

(2) Solicited

This process begins when payer requests specific documentation/attachment(s) from the provider to support a claim that has been received for processing *without a PWK segment*.

15 275 Electronic Attachments to Support a Claim

The 275 Companion Document (from www.anthem.com/edi, EDI Companion Guide) assists with specific attachment requirements and enables providers to electronically submit attachments based on their business needs.

When attachments are sent electronically (PWK02 = EL) but transmitted in an X12 275 rather than by paper, PWK06 is used to identify the attached electronic documentation. The number in PWK06 of the 837 claim is carried in the TRN segment of the 275 transaction.

Unsolicited: Claims submitted with PWK submission

When an attachment follows submission of a claim, the Loop 2300 PWK segment is required.

PWK01 = Report type code (see TR3)

PWK02 = EL (electronic)

PWK05 = AC (Identification Code Qualifier); required if PWK02 = EL

PWK06 = Identification Code (Attachment Control #)

- The attachment control number is a unique identifier assigned by the provider organization or vendor and has a one-time use.

NOTE: Attachments must be received within seven calendar days from the claim submission date when there is a PWK indicator unless an alternate date is provided based on regulatory or contractual requirements.

Solicited: Claims submitted without PWK submission

When the payer requests additional information from the provider to process a claim

1. Provider sends a claim without the PWK segment.
2. Payer determines not enough information exists to process the claim.
3. Payer sends letter request for the additional information, or provider wants to submit additional documentation on a processed claim.
4. Provider uses the 275 to submit documentation.
5. Provider sends the 275; the TRN02 is the attachment control # which will be the payer assigned claim number.

16 Social Security Number

Unless requested, do not send Social Security Number in the following of the 837 TR3:

- Loop 2010AA REF Billing Provider Tax Identification
- Loop 2010BA NM1 Subscriber Name
- Loop 2010BA REF Subscriber Name
- Loop 2330A NM1 Other Subscriber Name
- Loop 2330A REF Other Subscriber Secondary Identification

Section 2 - Enveloping

EDI envelopes control and track communications between you and Anthem. One envelope may contain many transaction sets grouped into the following:

- Interchange Control Header (ISA)
- Functional Group Header (GS)
- Functional Group Trailer (GE)
- Interchange Control Trailer (IEA)

Anthem has designated Availity to operate and serve as Anthem's EDI Gateway (entry point) as a no-cost option to our Trading Partners. Availity has specific requirements that must be adhered to and should be reviewed in order to ensure transactions are accepted, processed and ultimately delivered to Anthem.

For more information on submitting claims and the required ISA and GS envelope values, review the following topics in the [Availity EDI Guide](#).

- Uploading and downloading EDI files
- Control Segments/Envelopes
- FTP Client Confirmation
- Acknowledgements and Reports

Section 3 - Charts for Situational Rules

Listed below are loops, segments, and data elements required for proper adjudication by Anthem per the situational rules in the 837P TR3.

837 Professional Health Care Claim						
TR3	Segment	Reference Designator(s)	Value		Definitions and Notes Specific to Anthem	
P.70	ST Transaction Set Header	ST03 Implementation Convention Ref	005010X222A1		005010X222A1 - Health Care Claim, Professional	
P.71	BHT	BHT06	CH		All submissions recognized as chargeable.	
	Beginning of Hierarchical Trx	Transaction Type Code	31		required for Medicaid Reclamation	
Loop ID 1000A—Submitter Name						
NOTE: Refer to Availity guidelines for submission of claims through the Availity EDI Gateway						
P.74	NM1 Submitter Name	NM109 Identification Code	(Submitter Identifier) UPPERCASE		▪ EDI assigned Sender ID. ▪ Equals the value entered in ISA06 and GS02.	
P.76	PER Submitter EDI Contact Information - Refer to TR3					
Loop ID 1000B—Receiver Name						
NOTE: Refer to Availity guidelines for submission of claims through the Availity EDI Gateway						
P.79	NM1 Receiver Name	NM103 Last Name or Organization Name	ANTHEM BLUE CROSS AND BLUE SHIELD		Receiver name	
		NM109 Identification Code	00050 – CO 00060 – CT 00602 – GA	00630 – IN 00660 – KY 00680 – ME	00241 – MO 00265 – NV 00770 – NH	00834 – OH 00950 – WI
Loop ID 2000A—Billing Provider Hierarchical Level						
P.81	HL Billing Provider Hierarchical Level - Refer to TR3					
P.83	PRV Billing Provider Specialty Info	PRV03 Reference Identification	(Provider Taxonomy Code)		Enter the taxonomy code to uniquely identify the provider.	
P.84	CUR Foreign Currency Info	CUR02 Currency Code	USD		USD - US dollars ▪ Monetary amounts recognized in US dollars only.	
Loop ID 2010AA—Billing Provider Name						
P.87	NM1 Billing Provider Name - Refer to TR3 (Medicaid Reclamation)					
P.91	N3 Billing Provider Address	N301 Address Information	(Billing Provider Address Line)		(Medicaid Reclamation) Enter the physical address to uniquely identify the provider. Submitting PO Box/Lock Box address will result in claim failure, and return of EBR and/or DPR	

Although loops, segments and/or data elements required for Medicaid Reclamation are clarified in the definition and notes as (Medicaid Reclamation), they are not exclusive to Medicaid Reclamation type of claims only.

837 Professional Health Care Claim				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to Anthem
Loop ID 2010AA—Billing Provider Name (cont'd)				
P.92	N4	Billing Provider City, State, ZIP Code - Refer to TR3 (Medicaid Reclamation)		
P.94	REF	Unless requested, do not send SSN (SY – Social Security Number)		
	Billing Provider Tax Identification #	REF02 Reference Identification	(Billing Provider Tax Identification #)	(Medicaid Reclamation)
P.96	REF	Billing Provider UPIN/License Information - Refer to TR3		
P.98	PER	Billing Provider Contact Information - Refer to TR3		
Loop ID 2010AB—Pay-To Address Name				
P.101	NM1	Pay-to Address Name		
P.103	N3 Pay-to Address	N301 Address Information	(Pay-to Provider Address Line)	Enter the address to uniquely identify the provider. If payment expected to be remitted to PO Box/Lock Box, submit in Pay-to loop.
P.104	N4	Pay-To Address City, State, ZIP Code - Refer to TR3		
Loop ID 2010AC—Pay-To Plan Name				
P.106	NM1 Pay-to Plan Name	NM103 Name Last or Organization Name	(Pay-to Plan Organizational Name)	(Medicaid Reclamation)
P.108	N3	Pay-to Plan Address - Refer to TR3		
P.109	N4	Pay-to Plan City, State, ZIP Code - Refer to TR3		
P.111	REF	Pay-to Plan Secondary Identification - Refer to TR3		
P.113	REF Pay-to Plan Tax Identification #	REF02 Reference Identification	(Pay-to Plan Tax Identification #)	(Medicaid Reclamation)
Loop ID 2000B—Subscriber Hierarchical Level				
P.114	HL	Subscriber Hierarchical Level - Refer to TR3		
P.116	SBR	Subscriber Information - Refer to TR3		
P.119	PAT	Patient Information - Refer to TR3		
Loop ID 2010BA—Subscriber Name				
P.121	NM1 Subscriber Name	NM109 Identification Code	(Subscriber Primary Identifier)	***ALL ALPHA CHARACTERS MUST BE IN UPPERCASE LETTERS. Enter the ID Number exactly as it appears on the front of the ID card, including ANY PREFIX. ***Unless requested, do not send SSN
P.124	N3	Subscriber Address - Refer to TR3		
P.125	N4	Subscriber City, State, ZIP Code - Refer to TR3		
P.127	DMG	Subscriber Demographic Information - Refer to TR3		
P.129	REF	Subscriber Secondary Identification - Refer to TR3		
	REF01	Unless requested to not send SSN (SY – Social Security Number)		
P.130	REF	Property and Casualty Claim Number - Refer to TR3		
P.131	REF	Property and Casualty Subscriber Contact Information - Refer to TR3		

Although loops, segments and/or data elements required for Medicaid Reclamation are clarified in the definition and notes as (Medicaid Reclamation), they are not exclusive to Medicaid Reclamation type of claims only.

837 Professional Health Care Claim							
TR3	Segment	Reference Designator(s)	Value		Definitions and Notes Specific to Anthem		
Loop ID 2010BB—Payer Name							
NOTE: Refer to Availity guidelines for submission of claims through the Availity EDI Gateway							
P.133	NM1 Payer Name	NM103 Last Name or Organization Name	ANTHEM BLUE CROSS AND BLUE SHIELD		Receiver name		
		NM108 ID Code Qualifier	PI		PI - Payer Identification		
		NM109 Identification Code	00050 – CO 00060 – CT 00101 – GA	00130 – IN 00160 – KY 00180 – ME	00241 – MO 00265 – NV 00270 – NH	00332 – OH 00450 – WI	
P.135	N3	Payer Address - Refer to TR3					
P.136	N4	Payer City, State, ZIP Code - Refer to TR3					
P.138	REF	Payer Secondary Identification - Refer to TR3					
P.140	REF Billing Provider Secondary Identification	REF01 Ref ID Qualifier	G2		G2 - Provider Commercial Number		
		REF02 Reference Identification	(Billing Provider Secondary ID)		(Medicaid Reclamation)		
Loop ID 2000C—Patient Hierarchical Level							
P.142	HL	Patient Hierarchical Level - Refer to TR3					
P.144	PAT	Patient Information - Refer to TR3					
Loop ID 2010CA—Patient Name							
P.147	NM1	Patient Name - Refer to TR3					
P.149	N3	Patient Address - Refer to TR3					
P.150	N4	Patient City, State, ZIP Code - Refer to TR3					
P.152	DMG	Patient Demographic Information - Refer to TR3					
P.154	REF	Property and Casualty Claim Number - Refer to TR3					
P.155	REF	Property and Casualty Patient Contact Information - Refer to TR3					
Loop ID 2300—Claim Information							
P.157	CLM Claim Information	CLM01 Claim Submitter's Identifier	(Patient Account Number)		▪ Maximum of 20 alphanumeric characters. ▪ Value is returned on outbound 835 and other transactions.		
		CLM02 Monetary Amount	(Total Claim Charge Amount)		Value must equal the sum of submitted service line charges in Loop 2400 SV102.		
		CLM05-3 Claim Frequency Type Code	7, 8		If '7' (replacement) or '8' (void/cancel) then the Payer Claim Control # (Loop 2300 REF02) is required and must contain the originally assigned claim #.		
P.164	DTP	Date - Onset of Current Illness or Symptom - Refer to TR3					
P.165	DTP	Date - Initial Treatment Date - Refer to TR3					
P.166	DTP	Date - Last Seen Date - Refer to TR3					
P.167	DTP	Date - Acute Manifestation - Refer to TR3					
P.168	DTP	Date - Accident - Refer to TR3					
P.169	DTP	Date - Last Menstrual Period - Refer to TR3					
P.170	DTP	Date - Last X-ray Date - Refer to TR3					

*Although loops, segments and/or data elements required for Medicaid Reclamation are clarified in the definition and notes as (Medicaid Reclamation), they are not exclusive to Medicaid Reclamation type of claims only.

837 Professional Health Care Claim

TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to Anthem
Loop ID 2300—Claim Information (cont'd)				
P.171	DTP	Date - Hearing and Vision Prescription Date - Refer to TR3		
P.172	DTP	Date - Disability Dates - Refer to TR3		
P.174	DTP	Date - Last Worked - Refer to TR3		
P.175	DTP	Date - Authorized Return to Work - Refer to TR3		
P.176	DTP	Date - Admission - Refer to TR3		
P.177	DTP	Date - Discharge - Refer to TR3		
P.178	DTP	Date - Assumed and Relinquished Care Dates - Refer to TR3		
P.180	DTP	Date - Property and Casualty Date of First Contact - Refer to TR3		
P.181	DTP	Date - Repricer Received Date - Refer to TR3		
See Basic Instructions 1.14-1.16 on Preparing and Sending Attachments				
P.182	PWK Claim Supplemental Information	PWK02 Report Transmission Code PWK06 Identification Code	BM EL FX ▪ Providers using mail/fax, submit the 151 Adjustment Request Form with the supporting documentation.	BM – By Mail EL – Electronic Only FX – By Fax
P.186	CN1	Contract Information - Refer to TR3		
P.188	AMT	Patient Amount Paid - Refer to TR3		
P.189	REF	Service Authorization Exception Code - Refer to TR3		
P.191	REF	Mandatory Medicare Crossover Indicator - Refer to TR3		
P.192	REF	Mammography Certification Number - Refer to TR3		
P.193	REF	Referral Number - Refer to TR3		
P.194	REF	Prior Authorization - Refer to TR3		
P.196	REF Payer Claim Control Number	REF01 Ref ID Qualifier REF02 Reference Identification	F8 (Claim Original Reference Number)	F8 - Original Reference Number Represents the original claim # indicated on the 835 when Loop 2300, CLM05-3 equals values of '7' or '8'.
P.197	REF	CLIA Number - Refer to TR3		
P.199	REF	Repriced Claim Number - Refer to TR3		
P.200	REF	Adjusted Repriced Claim Number - Refer to TR3		
P.201	REF	Investigational Device Exemption Number - Refer to TR3		
P.202	REF Claim ID for Transmission Intermediaries	REF01 Ref ID Qualifier REF02 Reference Identification	D9 (Value Added Network Trace Number)	D9 - Claim Number Will be returned on EBR and/or DPR, if submitted.
P.204	REF	Medical Record Number - Refer to TR3		
P.205	REF	Demonstration Project Identifier - Refer to TR3		
P.206	REF	Care Plan Oversight - Refer to TR3		
P.207	K3	File Information - Refer to TR3		
P.209	NTE	Claim Note - Refer to TR3		
P.211	CR1	Ambulance Transport Information - Refer to TR3		
P.214	CR2	Spinal Manipulation Service Information - Refer to TR3		

837 Professional Health Care Claim				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to Anthem
Loop ID 2300—Claim Information (cont'd)				
P.216	CRC	Ambulance Certification - Refer to TR3		
P.219	CRC	Patient Condition Information: Vision - Refer to TR3		
P.221	CRC	Homebound Indicator - Refer to TR3		
P.223	CRC	EPSDT Referral - Refer to TR3		
ICD-10-CM Guide requires diagnosis codes to the highest level of specificity.				
P.226	HI	Health Care Diagnosis Code - Refer to TR3		
P.239	HI	Anesthesia Related Procedure - Refer to TR3		
P.242	HI	Condition Information - Refer to TR3		
P.252	HCP	Claim Pricing/Repricing Information - Refer to TR3		
Loop ID 2310A—Referring Provider Name				
P.257	NM1	Referring Provider Name - Refer to TR3		
P.260	REF	Referring Provider Secondary Identification - Refer to TR3		
Loop ID 2310B—Rendering Provider Name				
P.262	NM1	Rendering Provider Name - Refer to TR3		(Medicaid Reclamation)
P.265	PRV	Rendering Provider Specialty Information - Refer to TR3		
P.267	REF	Rendering Provider Secondary Identification - Refer to TR3		
Loop ID 2310C—Service Facility Location Name				
P.269	NM1	Service Facility Location Name - Refer to TR3		(Medicaid Reclamation)
P.272	N3	Service Facility Location Address - Refer to TR3		(Medicaid Reclamation)
P.273	N4	Service Facility Location City, State, ZIP - Refer to TR3		(Medicaid Reclamation)
P.275	REF	Service Facility Secondary Identification - Refer to TR3		
P.277	PER	Service Facility Contact Information - Refer to TR3		
Loop ID 2310D—Supervising Provider Name				
P.280	NM1	Supervising Provider Name - Refer to TR3		
P.283	REF	Supervising Provider Secondary Identification - Refer to TR3		
Loop ID 2310E—Ambulance Pick-Up Location				
P.285	NM1	Ambulance Pick-up Location - Refer to TR3		
P.287	N3	Ambulance Pick-up Location Address - Refer to TR3		
P.288	N4	Ambulance Pick-up Location City, State, ZIP Code - Refer to TR3		
Loop ID 2310F—Ambulance Drop-Off Location				
P.290	NM1	Ambulance Drop-off Location - Refer to TR3		
P.292	N3	Ambulance Drop-off Location Address - Refer to TR3		
P.293	N4	Ambulance Drop-off Location City, State, ZIP Code - Refer to TR3		
For COB claims, enter data elements in Loops 2320, 2330A, 2330B, and/or 2430.				
Loop ID 2320—Other Subscriber Information				
P.295	SBR	Other Subscriber Information - Refer to TR3		
P.299	CAS	Claim Level Adjustments - Refer to TR3		
P.305	AMT	COB Payer Paid Amount - Refer to TR3		
P.306	AMT	COB Total Non-Covered Amount - Refer to TR3		
P.307	AMT	Remaining Patient Liability - Refer to TR3		
P.308	OI	Other Insurance Coverage Information - Refer to TR3		
P.310	MOA	Outpatient Adjudication Information - Refer to TR3		

***Although loops, segments and/or data elements required for Medicaid Reclamation are clarified in the definition and notes as (Medicaid Reclamation), they are not exclusive to Medicaid Reclamation type of claims only.**

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TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to Anthem
Loop ID 2330A—Other Subscriber Name				
P.313	NM1 NM109	Other Subscriber Name - Refer to TR3 Unless requested, do not send SSN		
P.316	N3	Other Subscriber Address - Refer to TR3		
P.317	N4	Other Subscriber City, State, ZIP Code - Refer to TR3		
P.319	REF REF01	Other Subscriber Secondary Identification - Refer to TR3 Unless requested to not send SSN (SY – Social Security Number)		
Loop ID 2330B—Other Payer Name				
P.320	NM1	Other Payer Name - Refer to TR3		
P.322	N3	Other Payer Address - Refer to TR3		
P.323	N4	Other Payer City, State, ZIP Code - Refer to TR3		
P.325	DTP	Claim Check or Remittance Date - Refer to TR3		
P.326	REF	Other Payer Secondary Identifier - Refer to TR3		
P.328	REF	Other Payer Prior Authorization Number - Refer to TR3		
P.329	REF	Other Payer Referral Number - Refer to TR3		
P.330	REF	Other Payer Claim Adjustment Indicator - Refer to TR3		
P.331	REF	Other Payer Claim Control Number - Refer to TR3		
Loop ID 2330C—Other Payer Referring Provider				
P.332	NM1	Other Payer Referring Provider - Refer to TR3		
P.334	REF	Other Payer Referring Provider Secondary Identification - Refer to TR3		
Loop ID 2330D—Other Payer Rendering Provider				
P.336	NM1	Other Payer Rendering Provider - Refer to TR3		
P.338	REF	Other Payer Rendering Provider Secondary Identification - Refer to TR3		
Loop ID 2330E—Other Payer Service Facility Location				
P.340	NM1	Other Payer Service Facility Location - Refer to TR3		
P.342	REF	Other Payer Service Facility Location Secondary Identification - Refer to TR3		
Loop ID 2330F—Other Payer Supervising Provider				
P.343	NM1	Other Payer Supervising Provider - Refer to TR3		
P.345	REF	Other Payer Supervising Provider Secondary Identification - Refer to TR3		
Loop ID 2330G—Other Payer Billing Provider				
P.347	NM1	Other Payer Billing Provider - Refer to TR3		
P.349	REF	Other Payer Billing Provider Secondary Identification - Refer to TR3		
Loop ID 2400—Service Line				
P.350	LX	Service Line Number - Refer to TR3		
P.351	SV1 Professional Service	SV102 Monetary Amount	(Line Item Charge Amount)	Sum of service line charges must equal the Total Claim Charge Amount in Loop 2300 CLM02.
P.359	SV5	Durable Medical Equipment Service - Refer to TR3		
P.362	PWK	Line Supplemental Information - Refer to TR3		
P.366	PWK	Durable Medical Equipment Certificate of Medical Necessity Indicator - Refer to TR3		
P.368	CR1	Ambulance Transport Information - Refer to TR3		
P.371	CR3	Durable Medical Equipment Certification - Refer to TR3		
P.373	CRC	Ambulance Certification - Refer to TR3		
P.376	CRC	Hospice Employee Indicator - Refer to TR3		
P.378	CRC	Condition Indicator/Durable Medical Equipment - Refer to TR3		

837 Professional Health Care Claim				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to Anthem
Loop ID 2400—Service Line (cont'd)				
P.380	DTP Date - Service Date	DTP03 Date Time Period	(Service Date)	Both "From Date" and "To Date" are required when place of service is 22 or 23.
P.382	DTP	Date - Prescription Date - Refer to TR3		
P.383	DTP	Date - Certification Revision/Recertification Date - Refer to TR3		
P.384	DTP	Date - Begin Therapy Date - Refer to TR3		
P.385	DTP	Date - Last Certification Date - Refer to TR3		
P.386	DTP	Date - Last Seen Date - Refer to TR3		
P.387	DTP	Date - Test Date - Refer to TR3		
P.388	DTP	Date - Shipped Date - Refer to TR3		
P.389	DTP	Date - Last X-ray Date - Refer to TR3		
P.390	DTP	Date - Initial Treatment Date - Refer to TR3		
P.391	QTY	Ambulance Patient Count - Refer to TR3		
P.392	QTY	Obstetric Anesthesia Additional Units - Refer to TR3		
P.393	MEA	Test Result - Refer to TR3		
P.395	CN1	Contract Information - Refer to TR3		
P.397	REF	Repriced Line Item Reference Number - Refer to TR3		
P.398	REF	Adjusted Repriced Line Item Reference Number - Refer to TR3		
P.399	REF	Prior Authorization - Refer to TR3		
P.401	REF	Line Item Control Number - Refer to TR3		
P.403	REF	Mammography Certification Number - Refer to TR3		
P.404	REF	CLIA Number - Refer to TR3		
P.405	REF	Referring CLIA Facility Identification - Refer to TR3		
P.406	REF	Immunization Batch Number - Refer to TR3		
P.407	REF	Referral Number - Refer to TR3		
P.409	AMT	Service Tax Amount - Refer to TR3		
P.410	AMT	Postage Claimed Amount - Refer to TR3		
P.411	K3	File Information - Refer to TR3		
P.413	NTE	Line Note - Refer to TR3		
P.413	NTE Line Note	NTE01 Note Ref Code	ADD	ADD - Additional Information
		NTE02 Description	When billing unlisted HCPCS (NOC codes) in Loop 2400 SV202-2 (Procedure Code), include the drug and dosage	
P.414	NTE	Third Party Organization Notes - Refer to TR3		
P.415	PS1	Purchased Service Information - Refer to TR3		
P.416	HCP	Line Pricing/Repricing Information - Refer to TR3		
Loop ID 2410—Drug Identification				
P.423	LIN Drug Identification	LIN03 Product/Service ID	(National Drug Code)	NDC # for prescribed drugs and biologics when required by government regulation.
P.426	CTP	Drug Quantity - Refer to TR3		
P.428	REF	Prescription of Compound Drug Association Number - Refer to TR3		

837 Professional Health Care Claim				
TR3	Segment	Reference Designator(s)	Value	Definitions and Notes Specific to Anthem
Loop ID 2420A—Rendering Provider Name				
P.430	NM1	Rendering Provider Name - Refer to TR3		
P.433	PRV Rendering Provider Specialty Info	PRV03 Reference Identification	(Provider Taxonomy Code)	Enter the taxonomy code to uniquely identify the provider.
P.434	REF	Rendering Provider Secondary Identification - Refer to TR3		
Loop ID 2420B—Purchased Service Provider Name				
P.436	NM1	Purchased Service Provider Name - Refer to TR3		
P.439	REF	Purchased Service Provider Secondary Identification - Refer to TR3		
Loop ID 2420C—Service Facility Location Name				
P.441	NM1	Service Facility Location Name - Refer to TR3		
P.444	N3	Service Facility Location Address - Refer to TR3		
P.445	N4	Service Facility Location City, State, ZIP Code - Refer to TR3		
P.447	REF	Service Facility Location Secondary Identification - Refer to TR3		
Loop ID 2420D—Supervising Provider Name				
P.449	NM1	Supervising Provider Name - Refer to TR3		
P.452	REF	Supervising Provider Secondary Identification - Refer to TR3		
Loop ID 2420E—Ordering Provider Name				
P.454	NM1	Ordering Provider Name - Refer to TR3		
P.457	N3	Ordering Provider Address - Refer to TR3		
P.458	N4	Ordering Provider City, State, ZIP Code - Refer to TR3		
P.460	REF	Ordering Provider Secondary Identification - Refer to TR3		
P.462	PER	Ordering Provider Contact Information - Refer to TR3		
Loop ID 2420F—Referring Provider Name				
P.465	NM1	Referring Provider Name - Refer to TR3		
P.468	REF	Referring Provider Secondary Identification - Refer to TR3		
Loop ID 2420G—Ambulance Pick-Up Location				
P.470	NM1	Ambulance Pick-up Location - Refer to TR3		
P.472	N3	Ambulance Pick-up Location Address - Refer to TR3		
P.473	N4	Ambulance Pick-up Location City, State, ZIP Code - Refer to TR3		
Loop ID 2420H—Ambulance Drop-Off Location				
P.475	NM1	Ambulance Drop-off Location - Refer to TR3		
P.477	N3	Ambulance Drop-off Location Address - Refer to TR3		
P.478	N4	Ambulance Drop-off Location City, State, ZIP Code - Refer to TR3		
Loop ID 2430—Line Adjudication Information				
P.480	SVD Line Adjudication Info	SVD02 Monetary Amount	(Service Line Paid Amount)	(Medicaid Reclamation)
P.484	CAS	Line Adjustment - Refer to TR3 (Medicaid Reclamation)		
P.490	DTP	Line Check or Remittance Date - Refer to TR3		
P.491	AMT	Remaining Patient Liability - Refer to TR3		
Loop ID 2440—Form Identification Code				
P.492	LQ	Form Identification Code - Refer to TR3		
P.494	FRM	Supporting Documentation - Refer to TR3		
P.496	SE	Transaction Set Trailer - Refer to TR3		

*Although loops, segments and/or data elements required for Medicaid Reclamation are clarified in the definition and notes as (Medicaid Reclamation), they are not exclusive to Medicaid Reclamation type of claims only.

Release Notes		
Number	Page(s)	Description
AV-1		Updated references for Availity EDI Gateway Updated Acknowledgement and Reports to Electronic Batch Report and Delayed Payer Report Updated Basic Instructions
AV-1.1	11	Updated 1000B NM109 Payer Name
AV-2		Updated Basic Instructions – added Social Security Number
AV-3		Removed Availity Welcome Kit Updated Availity Quick Start Guide Updated Availity EDI Guide