

834

834 Benefit Enrollment and Maintenance

This Companion Guide consolidates information from both the 834 User Guide and 834 Companion Document into a single document.

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Additional questions? Contact E-Solutions

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A: 834 User Guide

I. Getting Started

Anthem is a strong proponent of EDI transactions as they significantly increase administrative savings, reduce operating costs, and gain efficiency in processing time and improve data quality. In order to begin exchanging transactions with Anthem, trading partners must manage their own unique set of requirements, operational needs, and systems capabilities.

References: from www.anthem.com/edi, select state, review Companion Guide

- Section A - EDI User Guide: **834 User Guide**
- Section A – Communication Protocol: [for HTTPS only] **EDI HTTPS File Upload**
- Section B - Transaction Specific Companion Documents: **834 Benefit Enrollment and Maintenance (includes 834 User Guide)**

Hours of Gateway Operation: Under normal operating conditions, files are processed 24/7

II. Implementation

As a trading partner of Anthem, it is necessary to take the following 5 steps into consideration:

1. Read, become familiar with, sign and submit the Trading Partner Agreement (TPA)
 - The HIPAA administrative simplification regulations include requirements in these legal contracts between covered entities and their business associates. They define the terms and conditions of HIPAA compliance under which trading partners are permitted to exchange transactions with Anthem.
2. Decide upon one of the two methods for generating and submitting your HIPAA compliant data files:
 - Method 1: For the direct submission using a vendor or self-developed software product approach, the trading partner is the employer group or agent. The employer group's internal programming staff or systems vendor modifies the computer system to meet the format and quality requirements of the ASC X12N HIPAA Technical Report Type 3 (TR3) and Anthem. It is the responsibility of the trading partner to operate and/or configure the computer, modem, communications software, internet, all telecommunications and all transactions submitted to Anthem.
 - Method 2: For the submission by a third party clearinghouse approach, the clearinghouse is the trading partner. Services are paid by the employer group for the EDI preparation, submission, and/ or management. The business relationship between the trading partner and employer group is held strictly between the two parties. Typically, the clearinghouse will help employer groups configure the necessary computer equipment or software. The clearinghouse must undergo testing, approval, and production procedures before submitting EDI transactions to Anthem.

3. Forward the 834 Companion Guide to your internal programming staff, systems vendor or third party clearinghouse.
 - Select your data transmission method: SFTP, SFTP w/PGP or HTTPS File Upload.
 - Consult with your technical staff to assess your existing hardware.
4. Understand the process that occurs when submitting files and receiving acknowledgments/reports (See Part B: Section 5 - Acknowledgments and Reports for examples and details).
5. As confirmation for the completion of your set up, receive the following:
 - [for SFTP, SFTP w/PGP] secure email from our Gateway administrators (EGW_Support): includes your trading partner sender ID (xx12345e), Gateway login ID and password with SFTP External Client Instructions
 - "Welcome letter" from your assigned E-Solutions representative: includes details to assist you through the EDI transaction submission process

III. Testing Process

All trading partners are required to successfully complete the testing process. As part of the testing preparation, Anthem offers a [free on-line testing tool](#) for the validation of HIPAA compliance standards.

Testing Preparation

- Use filenames without space(s) or special characters !@#\$%^&*()+= in the filename.
- Submit a test file containing the same type of scenarios you may have previously submitted electronically in the non-HIPAA compliant format or via paper for purposes of comparison.
- Populate "T" in the Interchange Control Header (ISA15 Usage Indicator) to indicate file as TEST.
- Include approximately 25-100 test scenarios per transaction per interchange.
- Transmit a representative sampling of the scenarios that you normally submit.
- Prepare to receive, retrieve and review acknowledgments/reports in response to your file submissions.

Approval for Production Status

You will be allowed to submit files in production based on the following criteria:

- Met telecommunications connectivity and logon/security parameters.
- Exercised report retrieval and interpretation.
- Pass 100% syntactical compliance - editing includes ISA Interchange identification (correct length of ISA, legal separators/terminators, valid receiver/sender IDs), GS/GE Functional Group Identification (control numbers, version, envelope counts), and ST/SE Transaction Set Identification (valid data types, separators/terminators, transaction and segment IDs, envelope totals).
- Pass 95% data content compliance - editing includes variables based on TR3, code sets, looping structures, situational edits, TR3 balancing rules, other TR3 specific edits and requirements, member ID, business rules, and trading partner specific edits

Submitting Production Files

- Populate "P" in the Interchange Control Header (ISA15 Usage Indicator) to indicate file as PRODUCTION. Discontinue populating "T" in the ISA15 (Usage Indicator).

IMPORTANT! Once in production, you assume responsibility of all acknowledgment and response reports (TA1, 999, and 864) as they will no longer be monitored by E-Solutions.

B: 834

834 Benefit Enrollment and Maintenance

This companion document is for informational purposes only to describe certain aspects and expectations regarding the transaction and is not a complete guide. The details contained in this document are supplemental and should be used in conjunction with the ASC X12 Standards for Electronic Data Interchange Technical Report Type 3 (TR3) as published by the Washington Publishing Company.

Section 1 – 834 Benefit Enrollment and Maintenance: Basic Instructions

Section 2 – 834 Benefit Enrollment and Maintenance: Business Case Scenarios

Section 3 – 834 Benefit Enrollment and Maintenance: Enveloping

Section 4 – 834 Benefit Enrollment and Maintenance: Charts for Situational Rules

Section 5 – 834 Benefit Enrollment and Maintenance: Reports and Acknowledgments

Section 1 - Basic Instructions

1 X12 and HIPAA Compliance Checking, and Business Edits

EDI interchanges submitted to Anthem for processing pass through compliance edits. 5010 acknowledgments and reports for accepted/rejected files will be placed in the submitter's trading partner mailbox for pickup.

- TA1 Interchange Acknowledgment (IA). Anthem returns TA1 X12 and proprietary reports to the submitter of inbound 834 files containing envelope errors in the ISA and GS segments.
- Level 1. Anthem returns a 999 IA to the submitter for every inbound transaction received. Each transaction passes through edits to ensure that it is X12 compliant. If the X12 syntax or any other aspect of the 834 is not X12 compliant, the 999 will also report the Level 1 errors in AK segments and indicate that the entire transaction set has been rejected.
- Level 2. In addition to HIPAA TR3 edits, Anthem applies business edits to ensure that the necessary information is populated and complete for efficient processing. When encountering HIPAA compliance, code set or business errors, Anthem returns an 864 Level 2 Status Report to the submitter indicating the entire transaction set has been rejected.

2 Dates

- File Effective Date – Effective date of actual file used if member level effective date is not present in Loop 2000.
- Effective Date – Member level effective date. The file effective date will be utilized unless otherwise stated in Loop 2000-Member Level Detail, Member Level Dates.
- Override Date – Member level date denoted in Loop 2000, DTP03 with values '303', '356', and '357'.

3 Dependents

Subscribers and dependents are sent as separate occurrences of Loop 2000. The initial enrollment for the subscriber must be sent before sending the initial enrollment for any of the subscriber's dependents.

4 Transfer of Coverage

Transfer of coverage, often referred to as plan changes, can occur on two levels: 1) Firm Division and 2) Health Benefit Plan. Anthem recognizes specific plan change transactions that will automatically cancel the old plan and establish the new plan and new effective date.

5 Transaction Control Totals (QTY)

In order to ensure that all data in the file is received, Anthem requires enrollment files be populated with the Header QTY segment. This allows for accurate comparison and balancing of the file.

6 Social Security Number

Unless requested, do not send the social security number referenced in following segments of the TR3 – Loops 2000 REF Subscriber Identifier; 2100A NM108 Member Name; 2100B NM108 Incorrect Member Name; 2100D NM108 Member Employer; 2100F NM108 Custodial Parent, 2100G NM108 Responsible Person; 2310 NM108 Provider Name; and 2320 REF01 Additional Coordination of Benefits Identifiers.

7 Uppercase Letters, Special Characters, and Delimiters

As specified in the TR3, the basic character set includes uppercase letters, digits, space, and other special characters.

- All HIPAA deemed values (segments, qualifiers) must be submitted in UPPERCASE letters only.
- To avoid syntax errors, hyphens, parentheses and spaces are not recommended to be used in values for identifiers.

Examples: Recommended: Tax ID 987654321 Phone 8001235010

- Anthem encourages trading partners to not use the following special characters as part of the value: asterisk (*), less than/greater than signs (<, >), colon (:), and slash (/). This minimizes the risk for a special character to be recognized as a delimiter.

Example: Phone Number '800-123-5010'. Although a hyphen (-) is a valid special character, it adversely affects the processing since the membership system is unable to process correctly.

- Delimiters are an integral part of the data that is transmitted between you and Anthem. They are characters used to separate two data elements (or sub-elements) or to terminate a segment (refer to TR3, Appendix B). The following delimiters for the transaction are assigned as part of the trading partner set up.
 - Data Element Separator, Asterisk (*)
 - Repetition Separator (ISA11), Caret (^)
 - Sub-Element Separator, Colon (:)
 - Segment Terminator, Tilde (~)

8 Address Information

In Loop 2000, Member Level Detail, data elements INS03 and INS04 identify a member's enrollment status. If the enrollment involves a changes of addition (INS03 populated with '001' or '021'), a reason must be given for qualification. Otherwise, the file will be rejected.

Example: Member adding newborn to her insurance policy. In Loop 2000, INS03 is populated with value '021' (addition) followed by INS04 with value '020' (birth)

9 Updates

- An update is either and "add", "terminate" or "change" request. The transaction only contains information about the changed members. Within the full file process, transactions are generated as a result of a membership inventory cross reference between the incoming file (full file) and current membership for the firm. For example, a member appearing on the incoming full file but not currently active will generate an "add" transaction.
- For full files, data element BGN08 must be submitted with action code '2' (Change), '4' (Verify), or 'RX' (Replace). Per 5010, action code '4' strictly indicates the file is for verification only. To ensure that a full file is uploaded to the membership system, begin using action code 'RX' instead.

Section 2 – Business Case Scenarios

Common business case scenarios have been identified in the following table:

| Business Case Scenarios | |
|--|--|
| Loop | Data Element [Value] |
| 834 Translation: SEGMENT, Data Element Separator (*), Value/[Value], Segment Terminator (~) | |
| New Enrollments (Subscriber and Dependent records) | |
| 2000 | INS01[Y] + INS02[18] + INS03[021] + INS04[28] |
| | INS*Y*18*021*28~ |
| Add Dependents | |
| 2000 | INS01[N] + INS02[relationship code] + INS03[021] + INS04[no 28] |
| | INS*N*[relationship code]*021~ |
| Terminate Contract | |
| 2000 | INS01[Y] + INS02[18] + INS03[024] |
| | INS*Y*18*024~ |
| Terminate Dependents | |
| 2000 | INS01[N] + INS02[relationship code] + INS03[024] |
| | INS*N*[relationship code]*024~ |
| Address Change | |
| 2000 | INS01[Y] + INS02[18] + INS03[001] + INS04[43] |
| 2100A | N301 + N401 + N402 + N403 |
| | NEW ADDRESS |
| | INS*Y*18*001*43~ |
| | N3*[street name]*[city]*[state]*[zip]~ |
| Name Change | |
| 2000 | INS01[Y] + INS02[relationship code] + INS03[001] + INS04[25] |
| 2100A | NM101[74] + NM102[1] + NM103 + NM104 + NM105 |
| 2100B | NM101[70] + NM102[1] + NM103 + NM104 + NM105 |
| | NEW NAME |
| | OLD NAME |
| | INS*Y*[relationship code]*001*25~ |
| | NM1*74*1*[last name/org]*[first name]*[middle name]~ |
| | NM1*70*1*[last name/org]*[first name]*[middle name]~ |
| Primary Care Physician (PCP) Change | |
| 2000 | INS01[Y] + INS02[relationship code] + INS03[001] + INS04[15] |
| 2310 | LX01 |
| 2310 | PLA01[2] + PLA02[1P] + PLA03 + PLA05 |
| | INS*Y*[relationship code]*001*15~ |
| | LX*[number] |
| | PLA*2*1P*[date CCYYMMDD]*[reason code]~ NOTE: According to the 834 TR3, data element PLA04 is not used. Account for PLA04 by using the asterisk (*) as the data element separator. |

| Business Case Scenarios | |
|---|---|
| Loop | Data Element [Value] |
| 834 Translation: SEGMENT, Data Element Separator (*), Value/[Value], Segment Terminator (~) | |
| Date of Birth (DOB) or Gender Change | |
| 2000 | INS01[Y] + INS02[relationship code] + INS03[001] + INS04[25] |
| 2100A | NM101[IL] + NM102[1] + NM103 + NM104 + NM105 MEMBER NAME |
| 2100A | DMG01[D8] + DMG02 + DMG03 NEW DOB & GENDER |
| 2100B | NM101[70] + NM102[1] + NM103 + NM104 + NM105 MEMBER NAME |
| 2100B | DMG01[D8] + DMG02 + DMG03 OLD DOB & GENDER |
| INS*Y*[relationship code]*001*25~ NM1*IL*1*[last name/org]*[first name]*[middle name]~ DMG*D8*[date of birth CCYYMMDD]*[M,F OR U]~ NM1*70*1*[last name/org]*[first name]*[middle name]~ DMG*D8*[date of birth CCYYMMDD]*[M,F OR U]~ | |
| Handicap Indicator Change | |
| 2000 | INS01[Y] + INS02[relationship code] + INS03[001] + INS04[21] + INS10 |
| INS*Y*[relationship code]*001*21*****[handicap status]~ | |
| Student Indicator Change | |
| 2000 | INS01[N] + INS02[child dependent code] + INS03[001] + INS04[33] + INS09 |
| INS*N*[child dependent code]*001*33*****[student status]~ | |
| Disability Indicator Change | |
| 2000 | INS01[Y] + INS02[relationship code] + INS03[001] + INS04[21] |
| 2200 | DSB01 |
| 2000 | DTP01[360 OR 361] + DTP02[D8] + DTP03 |
| INS*Y*[relationship code]*001*21~ DSB*[1, 2, 3 OR 4]~ DTP*[360 OR 361]*D8*[disability eligibility date CCYYMMDD]~ | |
| Firm Division / Product Change | |
| 2000 | INS01[Y] + INS02[18] + INS03[001] + INS04[22 OR XT] |
| 2300 | REF01[1L] + REF02 NEW FIRM DIVISION |
| 2300 | HD01[001] + HD04 NEW HEALTH BENEFIT PLAN (HBP) |
| INS*Y*18*001*[22 OR XT]~ REF*1L*[group policy]~ HD*001***[plan coverage description]~ | |
| Reinstatement | |
| 2000 | INS01[Y] + INS02[18] + INS03[025] |
| INS*Y*18*025~ | |
| Add / Terminate Product | |
| 2000 | INS01[Y] + INS02[relationship code] + INS03[001] + INS04[29] |
| 2300 | HD01[021] ADD PRODUCT |
| 2300 | HD01[023] TERMINATE PRODUCT |
| INS*Y*[relationship code]*001*29~ HD*021~ HD*023~ | |

Additional examples in 834 file format shown below and on following pages:

Example 1. Enrolling a subscriber effective 10/01/2010.

```
INS*Y*18*001**A***PT~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20101001~
DTP*336*D8*19930103~
NM1*IL*1*TestName*Subscriber*M***34*987654321~
PER*IP**HP*8129345656~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19600115*F*M~
HD*001**HLT*HEALTH 1*IND~
DTP*348*D8*20101001~
```

Example 2. Enrolling a family effective 10/01/2010.

```
INS*Y*18*001**A***PT~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20100601~
DTP*336*D8*19930103~
NM1*IL*1*TestName*Subscriber*M***34*987654321~
PER*IP**HP*8129345656~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19600115*F*M~
HD*001**HLT*HEALTH 1*FAM~
DTP*348*D8*20101001~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20100601~
NM1*IL*1*TestName*Dependent1****34*999999999~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19820303*F~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20101001~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20100601~
NM1*IL*1*TestName*Dependent2****34*888888888~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19920620*M~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20101001~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20100601~
NM1*IL*1*TestName*Dependent3****34*777777777~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19930913*F~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20101001~
INS*N*01*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20100601~
NM1*IL*1*TestName*Husband****34*666666666~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19550527*M*M~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20101001~
```

Example 3. Term a spouse effective 12/31/2010, change status from family to subscriber and dependents

```
INS*Y*18*001**A***PT~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050601~
DTP*336*D8*19930103~
NM1*IL*1*TestName*Subscriber*M***34*987654321~
PER*IP**HP*8129345656~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19600115*F*M~
HD*001**HLT*HEALTH 1*ECH~
DTP*348*D8*20060101~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050601~
NM1*IL*1*TestName*Dependent1****34*999999999~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19820303*F~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20060101~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050601~
NM1*IL*1*TestName*Dependent2****34*888888888~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19920620*M~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20060101~
INS*N*01*024**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050601~
NM1*IL*1*TestName*Husband****34*666666666~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19550527*M*M~
HD*024**HLT*HEALTH 1~
DTP*348*D8*20051001~
DTP*349*D8*20101231
```

Example 4. Add dependent to a subscriber and spouse contract effective 06/25/2006. Previously, subscriber and spouse were effective 01/01/2006.

```
INS*Y*18*001**A***PT~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050101~
DTP*336*D8*19930103~
NM1*IL*1*TestName*Subscriber*M***34*987654321~
PER*IP**HP*8129345656~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19600115*F*M~
HD*001**HLT*HEALTH 1*FAM~
DTP*348*D8*20060625~
INS*N*01*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050101~
NM1*IL*1*TestName*Husband****34*666666666~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19550527*M*M~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20060601~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20060625~
NM1*IL*1*TestName*Dependent1****34*999999999~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*20060625*F~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20060625~
```



Example 5. Term family effective 12/31/2006. Family has been effective since 01/01/2006.

```
INS*Y*18*024**A***PT~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20060101~
DTP*336*D8*19930103~
NM1*IL*1*TestName*Subscriber*M***34*987654321~
PER*IP**HP*8129345656~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19600115*F*M~
HD*024**HLT*HEALTH 1*FAM~
DTP*348*D8*20060101~
DTP*349*D8*20061231~
INS*N*19*024**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20060101~
NM1*IL*1*TestName*Dependent1****34*999999999~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19820303*F~
HD*024**HLT*HEALTH 1~
DTP*348*D8*20060101~
DTP*349*D8*20061231~
INS*N*19*024**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20060101~
NM1*IL*1*TestName*Dependent2****34*888888888~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19920620*M~
HD*024**HLT*HEALTH 1~
DTP*348*D8*20060101~
DTP*349*D8*20061231~
INS*N*01*024**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20060101~
NM1*IL*1*TestName*Husband****34*666666666~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19550527*M*M~
HD*024**HLT*HEALTH 1~
DTP*348*D8*20060101~
DTP*349*D8*20061231~
```

Example 6. For family contract, add medical coverage effective 01/01/2005 and dental coverage effective 02/01/2005.

```
INS*Y*18*001**A***PT~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050101~
DTP*336*D8*19930103~
NM1*IL*1*TestName*Subscriber*M***34*987654321~
PER*IP**HP*8129345656~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19600115*F*M~
HD*001**HLT*HEALTH 1*FAM~
DTP*348*D8*20050101~
HD*001**DEN*DENTAL 1~
DTP*348*D8*20050201~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050101~
NM1*IL*1*TestName*Dependent1****34*999999999~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19820303*F~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20050101~
HD*001**DEN*DENTAL 1~
DTP*348*D8*20050201~
INS*N*19*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050101~
NM1*IL*1*TestName*Dependent2****34*888888888~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19920620*M~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20050101~
HD*001**DEN*DENTAL 1~
DTP*348*D8*20050201~
INS*N*01*001**A~
REF*0F*987654321~
REF*1L*00012345~
REF*DX*0000~
REF*17*001~
DTP*356*D8*20050101~
NM1*IL*1*TestName*Husband****34*666666666~
N3*100 Test Blvd~
N4*Batesville*IN*47006*US*CY*Franklin~
DMG*D8*19550527*M*M~
HD*001**HLT*HEALTH 1~
DTP*348*D8*20050101~
HD*001**DEN*DENTAL 1~
DTP*348*D8*20050201~
```

Section 3 - Enveloping

EDI envelopes control and track communications between you and Anthem. One envelope may contain many transaction sets grouped into the following:

- Interchange Control Header (ISA)
- Functional Group Header (GS)
- Functional Group Trailer (GE)
- Interchange Control Trailer (IEA)

834 Benefit Enrollment and Maintenance—Envelope Specific to Anthem (TR3, Appendix C)

| ISA—Interchange Control Header | | GS—Functional Group Header | | GE—Functional Group Trailer | | IEA—Interchange Control Trailer | |
|-----------------------------------|--------------|--|--------------|---|--------------|---------------------------------|--------------|
| ISA01 | 00 | GS01 | BE | GE01 | refer to TR3 | IEA01 | refer to TR3 |
| ISA02 | refer to TR3 | GS02 | SENDER ID | GE02 | refer to TR3 | IEA02 | refer to TR3 |
| ISA03 | 00 | EDI assigned | | <i>Confirm with Business Analyst on which value to submit in GS03. (ISA08=GS03)</i> | | | |
| ISA04 | refer to TR3 | Left-justified followed by no zeroes or spaces | | | | | |
| ISA05 | ZZ | GS03 | BCCAWGS | | | | |
| ISA06 | SENDER ID | | BCCANAT | | | | |
| EDI assigned | | | BCCASTAR | | | | |
| Left-justified followed by spaces | | | GWDENTAL | | | | |
| | | | GWDENTALSTAR | | | | |
| ISA07 | ZZ | GS04 | refer to TR3 | | | | |
| ISA08 | BCCAWGS | GS05 | refer to TR3 | | | | |
| | BCCANAT | GS06 | refer to TR3 | | | | |
| | BCCASTAR | GS07 | X | | | | |
| | GWDENTAL | GS08 | 005010X220A1 | | | | |
| | GWDENTALSTAR | | | | | | |
| ISA09 | refer to TR3 | | | | | | |
| ISA10 | refer to TR3 | | | | | | |
| ISA11 | ^ (5E) | | | | | | |
| ISA12 | 00501 | | | | | | |
| ISA13 | refer to TR3 | | | | | | |
| ISA14 | refer to TR3 | | | | | | |
| ISA15 | refer to TR3 | | | | | | |
| ISA16 | refer to TR3 | | | | | | |

NOTE. Critical Batching and Editing Information

**Transactions must be batched in separate functional group by GS03.*

**Unique group control number (GS06) MUST NOT be duplicated within 365 days by Trading Partner ID (GS02); files containing duplicate or previously received group control numbers will be rejected.*

Section 4 - Charts for Situational Rules

Listed below are loops, segments, and data elements required for proper processing by Anthem per the situational rules in the 834 TR3.

| 834 Benefit Enrollment and Maintenance | | | | |
|--|---------------------------------------|--|--|--|
| TR3 | Segment | Reference Designator(s) | Value | Definitions and Notes Specific to Anthem (CO NV) |
| P.31 | ST Transaction Set Header | ST03 Implementation Convention Ref | 005010X220A1 | 005010X220A1 - Benefit Enrollment and Maintenance |
| P.32 | BGN Beginning Segment | BGN08 Action Code | 2 4 RX | 2 - Change (Update) 4 - Verify FILE IS NOT UPLOADED RX - Replace FILE IS UPLOADED |
| P.36 | REF | Transaction Set Policy Number - refer to TR3 | | |
| P.37 | DTP | File Effective Date - refer to TR3 | | |
| P.38 | QTY Transaction Set Control Totals | QTY02 Quantity | (Record Totals) | In absence of trailer record, submit record totals for Anthem to capture compare/balancing of transaction. |
| Loop ID 1000A—Sponsor Name | | | | |
| P.39 | N1 | Sponsor Name - Refer to TR3 | | |
| Loop ID 1000B—Payer | | | | |
| P.41 | N1 Payer | N102 Name | ANTHEM BLUE CROSS AND BLUE SHIELD | Anthem Blue Cross and Blue Shield Benefit Enrollment |
| | | N104 ID Code | 841017384 361236611 | 841017384 - represents Anthem (CO) 361236611 - represents Anthem (NV) |
| Loop ID 1000C—TPA/Broker Name | | | | |
| P.43 | N1 TPA/Broker Name | N104 ID Code | (TPA or Broker ID Code) | Use '01' to accompany '94' qualifier in N103. |
| Loop ID 1100C—TPA/Broker Account Information | | | | |
| P.45 | ACT | TPA/Broker Account Information - Refer to TR3 | | |
| Loop ID 2000—Member Level Detail | | | | |
| P.47 | INS Member Level Detail | File will be rejected when INS03 (values '001' and '021') is not accompanied by a value populated in INS04 | | |
| | | INS04 Maintenance Reason Code | If enrollment is a change or addition (INS03=001, 021), maintenance reason code must be populated. | |
| P.55 | REF Subscriber Identifier | REF02 Reference Identification | (Subscriber Identifier) | Represents Social Security Number for each Subscriber. |
| P.56 | REF Member Policy Number | REF02 Reference Identification | (Insured Group or Policy Number) | ▪ Enter the Member Policy No. assigned by Anthem to efficiently process through systems. ▪ Contact Sales Rep for related questions. |

| 834 Benefit Enrollment and Maintenance | | | | |
|--|---------------------------------------|---|--|---|
| TR3 | Segment | Reference Designator(s) | Value | Definitions and Notes Specific to Anthem (CO NV) |
| Loop ID 2000—Member Level Detail (cont'd) | | | | |
| P.57 | REF | Member Supplemental Identifier - Refer to TR3 | | |
| P.59 | DTP Member Level Dates | DTP01 Date/Time Qualifier | 356 | Must be submitted with all initial enrollments to identify when eligibility could begin. For the actual begin date, refer to Loop 2300 DTP Health Coverage Dates segment. |
| Loop ID 2100A—Member Name | | | | |
| P.62 | NM1 Member Name | NM105 Name Middle | (Subscriber Middle Name) | If whole Middle name is passed, only 1st position will be mapped and it must be an alpha character. |
| | | NM109 Identification Code | (Subscriber Identifier) | Valid Social Security Number for each subscriber record needed to process the transaction successfully. |
| P.65 | PER Member Communication Numbers | PER04 Communication Number | (Communication Number) | Format - <AAA><BBBCCCC> 3 digit area code and 7 digit phone number |
| P.68 | N3 Member Residence Street Address | N301 Address Information | (Subscriber Address Line) | Address for enrolling subscriber, for a dependent when the subscriber's address differs from the dependent's, or for a change in member's address. |
| P.71 | DMG Member Demographics | DMG03 Gender Code | If U is passed, the record will error and be reported back as discrepancy. | |
| P.76 | EC | Employment Class - Refer to TR3 | | |
| P.79 | ICM | Member Income - Refer to TR3 | | |
| P.81 | AMT | Member Policy Amounts - Refer to TR3 | | |
| P.82 | HLH | Member Health Information - Refer to TR3 | | |
| P.84 | LUI | Member Language - Refer to TR3 | | |
| Loop ID 2100B—Incorrect Member Name | | | | |
| P.86 | NM1 | Incorrect Member Name - Refer to TR3 | | |
| | NM108 | Unless requested, DO NOT send SSN (34 – Social Security Number) | | |
| P.89 | DMG | Incorrect Member Demographics - Refer to TR3 | | |
| Loop ID 2100C—Member Mailing Address | | | | |
| P.92 | NM1 | Member Mailing Address - Refer to TR3 | | |
| P.94 | N3 | Member Mail Street Address - Refer to TR3 | | |
| P.95 | N4 | Member Mail City, State, ZIP Code - Refer to TR3 | | |
| Loop ID 2100D—Member Employer | | | | |
| P.97 | NM1 | Member Employer - Refer to TR3 | | |
| | NM108 | Unless requested, DO NOT send SSN (34 – Social Security Number) | | |
| P.100 | PER | Member Employer Communications Numbers - Refer to TR3 | | |
| P.103 | N3 | Member Employer Street Address - Refer to TR3 | | |
| P.104 | N4 | Member Employer City, State, ZIP Code - Refer to TR3 | | |
| Loop ID 2100E—Member School - Refer to TR3 | | | | |
| P.106 | NM1 | Member School - Refer to TR3 | | |
| P.108 | PER | Member School Communications Numbers - Refer to TR3 | | |
| P.111 | N3 | Member School Street Address - Refer to TR3 | | |
| P.112 | N4 | Member School City, Stat, ZIP Code - Refer to TR3 | | |

| 834 Benefit Enrollment and Maintenance | | | | |
|--|--------------------------------------|--|-------------------------------|---|
| TR3 | Segment | Reference Designator(s) | Value | Definitions and Notes Specific to Anthem (CO NV) |
| Loop ID 2100F—Custodial Parent | | | | |
| P.114 | NM1 NM108 | Custodial Parent - Refer to TR3 Unless requested, DO NOT send SSN (34 – Social Security Number) | | |
| P.117 | PER | Custodial Parent Communications Numbers - Refer to TR3 | | |
| P.120 | N3 | Custodial Parent Street Address - Refer to TR3 | | |
| P.121 | N4 | Custodial Parent City, State, ZIP Code - Refer to TR3 | | |
| Loop ID 2100G—Responsible Person | | | | |
| P.123 | NM1 NM108 | Responsible Person - Refer to TR3 Unless requested, DO NOT send SSN (34 – Social Security Number) | | |
| P.126 | PER | Responsible Person Communications Numbers - Refer to TR3 | | |
| P.129 | N3 | Responsible Person Street Address - Refer to TR3 | | |
| P.130 | N4 | Responsible Person City, State, ZIP Code - Refer to TR3 | | |
| Loop ID 2100H—Drop Off Location | | | | |
| P.132 | NM1 | Drop Off Location - Refer to TR3 | | |
| P.134 | N3 | Drop Off Location Street Address - Refer to TR3 | | |
| P.135 | N4 | Drop Off Location City, State, ZIP Code - Refer to TR3 | | |
| Loop ID 2200—Disability Information | | | | |
| P.137 | DSB | Disability Information - Refer to TR3 | | |
| P.139 | DTP | Disability Eligibility Dates - Refer to TR3 | | |
| Loop ID 2300—Health Coverage | | | | |
| Segment needed for each member and dependent record to process the transaction successfully. | | | | |
| P.140 | HD | Health Coverage - Refer to TR3 | | |
| P.143 | DTP Health Coverage Dates | DTP01 Date/Time Qualifier | 348 349 | 348 - Benefit Begin; 349 - Benefit End Change file processing requires both a '348' and '349' when submitting a cancel/term. Full file processing requires a '348' as a default value with a valid date in the DTP03. |
| | | DTP03 Date Time Period | (Coverage Period) | |
| P.145 | AMT | Health Coverage Policy - Refer to TR3 | | |
| P.146 | REF Health Coverage Policy Number | Provide REF segment only if not present in Loop 2000 | | |
| | | REF01 Ref ID Qualifier | 1L | 1L - Group or Policy Number |
| | | REF02 Reference Identification | (Insured Group or Policy No.) | ▪ 10 digit no. representing the insured's group, including sub-group. ▪ no. available from your Account Manager. |
| P.148 | REF | Prior Coverage Months - Refer to TR3 | | |
| P.150 | IDC | Identification Card - Refer to TR3 | | |
| Loop ID 2310—Provider Information | | | | |
| P.152 | LX | Provider Information - Refer to TR3 | | |
| P.153 | NM1 NM108 | Provider Name - Refer to TR3 Unless requested, DO NOT send SSN (34 – Social Security Number) | | |
| P.156 | N3 | Provider Address - Refer to TR3 | | |
| P.157 | N4 | Provider City, State, ZIP Code - Refer to TR3 | | |
| P.159 | PER | Provider Communications Numbers - Refer to TR3 | | |
| P.162 | PLA | Provider Change Reason - Refer to TR3 | | |

| 834 Benefit Enrollment and Maintenance | | | | |
|---|---------|-------------------------|-------|---|
| TR3 | Segment | Reference Designator(s) | Value | Definitions and Notes Specific to Anthem (CO NV) |
| Loop ID 2320—Coordination of Benefits | | | | |
| P.164 | COB | | | Coordination of Benefits - Refer to TR3 |
| P.166 | REF | | | Additional Coordination of Benefits - Refer to TR3 |
| | REF01 | | | Unless requested, DO NOT send SSN (SY – Social Security Number) |
| P.168 | DTP | | | Coordination of Benefits Eligibility Dates - Refer to TR3 |
| Loop ID 2330—Coordination of Benefits Related Entity | | | | |
| P.169 | NM1 | | | Coordination of Benefits Related Entity - Refer to TR3 |
| P.171 | N3 | | | Coordination of Benefits Related Entity Address - Refer to TR3 |
| P.172 | N4 | | | Coordination of Benefits Other Insurance Company City, State, ZIP Code - Refer to TR3 |
| P.174 | PER | | | Administrative Communications Contact - Refer to TR3 |
| P.176 | LS | | | Additional Reporting Categories - Refer to TR3 |
| Loop ID 2710—Member Reporting Categories | | | | |
| P.177 | LX | | | Member Reporting Categories - Refer to TR3 |
| Loop ID 2750—Reporting Category | | | | |
| P.178 | N1 | | | Reporting Category - Refer to TR3 |
| P.179 | REF | | | Reporting Category Reference - Refer to TR3 |
| P.181 | DTP | | | Reporting Category Date - Refer to TR3 |
| P.183 | LE | | | Additional Reporting Categories Loop Termination - Refer to TR3 |
| P.184 | SE | | | Transaction Set Trailer - Refer to TR3 |

Section 5 – Reports and Acknowledgments

This section describes the types of file responses Anthem may return for trading partners to properly track and manage their file submissions to the Enterprise EDI Gateway.

Outbound File Naming Conventions

Listed below is a table of responses that may or may not be generated and delivered to trading partners.

| Outbound File Naming Convention | | | |
|----------------------------------|--|--|---------------------------------|
| Report Designation / Description | | Format | Example |
| N/A | Email Notification from Enterprise EDI Gateway (EEG) | <i>Generated if inbound file fails processing. Refer to Reject Report.</i> | |
| | | Email from Unix @anthem.com | |
| N/A | Email Notification from Enterprise EDI Clearinghouse (EECH) | <i>Generated if inbound file fails processing. Refer to TA1, 999, 864 Reports</i> | |
| | | Email from eech_alerts@anthem.com | |
| N/A | Reject Report | <i>File Reject Report occurs if inbound file fails processing.</i> | |
| | | RJ {File Type Identifier} MMDDhhmmssnnn {RunID} | RJ0103063503001 |
| TA1 | TA1 X12 | <i>Interchange rejection of inbound file.</i> | |
| | | IA{Transaction code} MMDDhhmmssnnn {RunID}.### | IAHC0121163833001001001.834 |
| 999 | Interchange Acknowledgment | <i>Acknowledges acceptance or rejection of inbound file.</i> | |
| | | FA {File Type Identifier} MMDDhhmmssnnn {RunID}.### | FA0218180603001001022445.834 |
| 864 | Reports and acknowledgments sent within the 864 have the same naming convention. Note: BMG02 and MIT02 provide the name of the specific report or acknowledgment. | | |
| | Text Message Transaction (TA1) TA1 Report | <i>Interchange rejection of inbound file.</i> | |
| | | TA1 MMDDhhmmssnnn {RunID}.### | TA1021818060001311111110.864 |
| | Text Message Transaction (L2) Level 2 Status Report | <i>Itemized listing of submitted data from accepted file with Pass/Fail status and rejection detail.</i> | |
| | | TX {File Type Identifier} MMDDhhmmssnnn {RunID}.### | TX0218180603001987654321.834 |
| Alert | Alert Message: EDI Broadcast | NoticeMMDDYY Multiple Notices per day NoticeMMDDYY.2 digit sequence | Notice120114 Notice120114.01 |

As part of the 834 set up process, email addresses are captured to alert trading partners on the status of their submitted files, and if further action is required. When status is "Reject," trading partners must retrieve the detailed report(s) corresponding to the email notification.

Examples

- EEG email notification. If you are unable to decipher the reason for rejection using this notification, access a "RJ" reject report from your gateway mailbox.

```

...
Subject:      Gateway Inbound – xx12345e

*****NOTE: THIS IS AN AUTO-GENERATED EMAIL. PLEASE DO NOT RESPOND TO THIS EMAIL.

Account:      xx12345e - EMPLOYER GROUP
Client File:   elig_jaaogu_2017021.txt.pgp
Gateway File:  BD0201181933002
Date:         Wed Feb 1 18:19:34 EST 2017
File Type:     Inbound
Alert Type:    Mailbox Receipt
Status:        Reject
Message:       Invalid File Format - file not forwarded for processing
    
```

- EECH email notification. If you are unable to decipher the reason for rejection using this notification, access a 999, TA1 X12, TA1 864, and/or Level 2 864 reject report from your gateway mailbox.

```

From:      eech_alerts@anthem.com                      Sent:   Wed 01/18/2017 5:00 PM
To:
Cc:
Subject:    EECH Error Notification from vaathmr225

Hello from EECH

Error Notification Sent on:- Wednesday Jan 18 17:00:24 2017
=====

Error file details are as follows:-

TPNAME      : EMPLOYER GROUP
ISA Sender   : XX12345E
ISA Receiver : BCCAWGS
GS Sender    : XX12345E
GS Receiver  : BCCAWGS
ISA Date & Time : 170018 & 0309
GS Cntrl#    : 866654103
Version      : 005010X220A1
Group Name   : EMPLOYER GROUP
Filename     : 0070852201701180001_i_invalid.t_834_x220
Date        : Jan 18 16:46
Transaction Type : 834
Enrollment Count : 41
File Type    : X12
Direction    : INB
Stage        : INSTREAM
DirPath      : /ech/process/834/inbound/instream/rejects/archive/
Status       : FAIL

****End of Message****
    
```



A TA1 in response to an EDI file submission failing for standard enveloping errors; one TA1 is returned for each interchange (ISA/IEA) accepted. It is also important to note that the TA1 is not intended to be manually interpreted.

```
ISA*00*          *00*          *ZZ*RECEIVER          *ZZ*XX12345E
*110302*0933*^^*00501*0000000001*0*T*:~
TA1*559026000*110301*1706*R*006~
IEA*0*0000000001~
```

The TA1 Report is formatted as a text document to communicate the failure of an inbound transaction.

The TA1 report is generated and sent to the submitter's mailbox when one of the following occurs:

- 1) Duplicate GS Control Number (unique file identifier)
- 2) Error based on the construction of the file (segment control error)
- 3) Gateway envelope error (ex. information out-of-sequence according to HIPAA guidelines)

```
ISA*00*          *00*               *ZZ*RECEIVER       *ZZ*SENDER           *101211*1322**00501*009290505*0*T*:~  
GS*TX*RECEIVER*SENDER*20101211*13223885*9290505*X*005010~  
ST*864*0001*005010~  
BMG*00*TA1 REPORT*03~  
MIT*9290505*TA1 REPORT~  
  
MSG*                                ENTERPRISE CLEARINGHOUSE                               *SS~  
MSG*                                TRADING PARTNER TAI REPORT identifies the specific message/report *SS~  
MSG*                                *SS~  
MSG*                                *SS~  
MSG* TRADING PARTNER ID #: SENDER submitter ID                                     *SS~  
MSG*                                *SS~  
MSG* REPORT RUNTIME: 12/11/10 13:22                                              *SS~  
MSG*                                *SS~  
MSG* FILE REJECT TIME: 12/11/10 13:22                                           *SS~  
MSG*                                *SS~  
MSG*                                *SS~  
MSG* ----- START OF REPORT -----                                            *SS~  
MSG*                                *SS~  
MSG*                                unique file identifier                         *SS~  
MSG*                                *SS~  
MSG* SOURCE FILE NAME   TRANS RECEIPT DATE  ISA CNTRL # GS REC ID GS CNTRL # REJECT REASON *SS~  
MSG* -----            -             -      -        -         -              - *SS~  
MSG* BE#####          834    02/01/2009     009290505 RECEIVER  9290505 File cannot be processed *SS~  
MSG*                                *SS~  
MSG*                                *SS~  
MSG*                                *SS~  
MSG*                                *SS~  
MSG*                                *SS~  
MSG*                                PLEASE CONTACT YOUR LOCAL EDI HELPDESK *SS~  
MSG*                                XXX-XXX-XXXX *SS~  
MSG*                                WITH ANY QUESTIONS REGARDING THIS REPORT *SS~  
MSG*                                *SS~  
MSG*                                *SS~  
MSG*----- END OF REPORT -----                                                *SS~  
SE*37*0001~  
GE*1*9290505~  
IEA*1*009290505~
```

999 Interchange Acknowledgment (for Inbound Transactions)

A 999 Interchange Acknowledgment in response to an EDI file submission; one 999 is returned for each interchange (ISA/IEA) accepted. The following examples of a 999 were aligned with each segment beginning in the left margin so that you could conveniently read the transaction segments from top to bottom. Normally, EDI transmissions are a continuous stream of characters. However, we have unwrapped them (by segment) in each example of clarity.

It is also important to note that the 999 is not intended to be manually interpreted. These transactions are processed by the trading partners' transaction software. The examples clearly show that the information (results of Level 1 editing) is not returned in an easy-to-read, formatted report.

Accepted

```
ISA*00*                *00*                *ZZ*RECEIVER                *ZZ*XX12345E
*101211*1323**^*00501*000000054*0*T*|~
GS*FA*RECEIVER*XX12345E*20101211*132228*540001*X*005010X231A1~
ST*999*0001*005010X231A1~
AK1*BE*6010233*005010X220A1~  Control Number links 999 back to inbound 834
AK2*834*000000001~
IK5*A~  Transaction Set Response, Accepted (A)
AK9*A*1*1*1~
SE*6*0001~
GE*1*540001~
IEA*1*000000054~
```

Rejected

```
ISA*00*                *00*                *ZZ*RECEIVER                *ZZ*XX12345E
*101211*1323**^*00501*000000084*0*T*|~
GS*FA*RECEIVER*XX12345E*20101211*132234*840001*X*005010X231A1~
ST*999*0001*005010X231A1~
AK1*BE*9290505*005010X220A1~  Control Number links 999 back to inbound 834
AK2*834*000000001~
IK5*R*4~  Transaction Set Response, Rejected (R)
AK9*R*1*1*0~
SE*6*0001~
GE*1*840001~
IEA*1*000000084~
```

864 Text Message Transaction (Level 2 Status Report)

The Level 2 Status Report is formatted to communicate results from data content editing. An example of the Level 2 Status Report is aligned with each segment beginning in the left margin so that you can conveniently read the text message from top to bottom. Normally, the EDI transmissions are a continuous stream of characters but we have unwrapped them (by segment) for clarity.

| | | | | |
|--|--|--|-----------------|--------------------------------------|
| ISA*00* | *00* | *ZZ*RECEIVER | *ZZ*XX12345E | *101211*1322*^*00501*000000002*0*T*~ |
| GS*TX*RECEIVER*XX12345E*20101211*132228*1*X*005010~ | | | | |
| ST*864*000000001*005010~ Text Message Transaction Identifier | | | | |
| BMG*00*ENROLLMENT AND MAINTENANCE REPORT~ | | | | |
| MIT*312558*ENROLLMENT AND MAINTENANCE LEVEL 2 ERROR REPORT~ | | | | |
| MSG* ENTERPRISE CLEARINGHOUSE | | | | |
| MSG* LEVEL 2 STATUS REPORT identifies the specific message/report | | | | |
| MSG* | | | | |
| MSG* | SENDER ID #: | XX12345E | TRANSACTION: | 005010X220A1 |
| MSG* | SENDER NAME: | 834IB_42726 | TEST/PROD: | T |
| MSG* | FILE NAME: | BE1210163441 | RECEIPT DATE: | 090201 |
| MSG* | GS RECEIVER ID: | RECEIVER | REPORT RUNTIME: | 14:30 |
| ISA CONTROL #: 006010233 | | | | |
| GS CONTROL #: 6010233 | | | | |
| ----- | | | | |
| MSG*TRANSACTION SET CONTROL NUMBER: 000000001 | | | | |
| MSG* | | | | |
| MSG*----- | | | | |
| MSG* | ACTION/ | MEMBER | SUBSCRIBER | MEMBER |
| MSG* | INSLINE | NAME | ID | TYPE |
| POLICY ID POLICY EFFECTIVE DATES | | | | |
| ----- | | | | |
| MSG* | 030 | SHAW-DAVIDSON, HARLEY | 001234567 | N |
| MSG* | | | | 111154321 |
| MSG* | | | | 20090224 |
| MSG* | Error#: | 42726 | Loop: | 2100A |
| MSG* | Error: | Mbr: The Communication # (PER06) must match the correct email pattern when the Communication # | Segment: | PER |
| MSG* | Qualifier (PER05) is equal to EM, electronic mail | | Line #: | 44 |
| MSG* | | | Invalid Data: | jack_son@hotmail.com |
| MSG* | 030 | SHAW-DAVIDSON, HARLEY | 001234567 | N |
| MSG* | | | | 111154321 |
| MSG* | | | | 20090224 |
| MSG* | Error#: | 42731 | Loop: | 2100A |
| MSG* | Error: | Mbr: The State or Province Code (N402) is required when address is within the US or Canada. | Segment: | N4 |
| MSG* | | | Line #: | 44 |
| MSG* | | | Invalid Data: | |
| MSG* | | | | |
| MSG* | | MEMBERS | MEMBERS | MEMBERS |
| MSG* | | SUBMITTED | W/OUT ERRORS | WITH ERRORS |
| MSG* | | Count | Count | Count |
| MSG* | | ----- | ----- | ----- |
| MSG* | | 45 | 44 | 1 |
| ----- | | | | |
| MSG* | TOTALS FOR GS CONTROL NUMBER: 312558 Group Control Numbers link report | | | |
| MSG* | information back to inbound 834 | | | |
| MSG* | | MEMBERS | MEMBERS | MEMBERS |
| MSG* | | SUBMITTED | W/OUT ERRORS | WITH ERRORS |
| MSG* | | Count | Count | Count |
| MSG* | | ----- | ----- | ----- |
| MSG* | | 45 | 44 | 1 |
| ----- | | | | |
| PLEASE CONTACT YOUR LOCAL EDI HELPDESK AT | | | | |
| XXX-XXX-XXXX | | | | |
| WITH ANY QUESTIONS REGARDING THIS REPORT | | | | |
| ----- | | | | |
| MSG* ---Message (MSG) segments contain actual----- END OF REPORT ----- | | | | |
| MSG* formatted report | | | | |
| SE*55*000000001~ | | | | |
| GE*1*1~ | | | | |
| IEA*1*000000002~ | | | | |

| Release Notes | | |
|---------------|---------|---|
| Version | Page(s) | Description |
| 4 | | Initial Inclusion of Employer-group User Guide (2 pages) Reference to sFTP: 'sFTP w/PGP' updated to 'sFTP, SFTP w/PGP' Updated formatting Updated hyperlinks |
| 5 | | Basic Instructions – added 6 Social Security Number: unless requested, do not send |