Member Notice

Between April 18, 2023, and April 23, 2023, WebTPA Employer Services, LLC ("WebTPA"), a vendor that acts as an administrative services provider to certain benefit plans and insurance companies, was impacted by an unauthorized actor who may have obtained personal information from WebTPA's network.

Upon detecting the suspicious activity, WebTPA promptly initiated measures to mitigate the threat and further secured their network. WebTPA also deployed additional security measures and tools with the guidance of third-party cybersecurity experts to further strengthen the security of their network.

Most impacted individuals have received direct notice of this event, but we were unable to contact a limited number of individuals and are providing this substitute notice.

The information that was impacted may have included name, address, gender, date of birth, date of birth, Social Security number, and member identification number, and subscriber identification number. Not every data element was present for every individual.

To learn more please visit, https://www.webtpa.com/notice

If you have additional questions, please call Experian's customer care team, toll-free call center at (866) 495-9179, Monday through Friday between 9:00 a.m. and 6:30 p.m. Eastern Time, excluding holidays. Agentes de llamadas que hablan español pueden estar disponibles con solicitud.