

How we choose general dentists and specialists for our plans

Access to quality dental care at affordable prices is important. When deciding which General Dentists and Specialists are part of our network, we look at several areas:



Quality of care

We continue to develop and build our network of qualified licensed dentists to enhance access of care. To best meet all your oral health needs, we contract with General Dentists, Endodontists, Pediatric Dentists, Periodontists, Oral Maxillofacial Surgeons and Orthodontists.

We have strict credentialing and contracting guidelines to ensure they meet the highest standards of excellence. Any qualified licensed provider who is interested in participating in our network must complete the application process and pass our credentialing qualifications. Once in our network, they must go through regularly scheduled re-credentialing. This ensures they have the appropriate education, license, and training for the care they are delivering. We also offer dedicated provider contracting support so that providers can focus on patient care, not administrative issues.



Access

We want to make sure great care is accessible. That's why we work hard to have plan participating providers in the places we serve so that you can get the care you need, without any hassle. To help make sure you can find care, we consider the number of providers in your area, and how far you have to travel to a provider.



Savings

We believe quality is just as important as affordability. We negotiate to keep pricing fair, with strong network discounts so our members can save on covered services. Also, when you use a network provider, you avoid balanced billing – which means you are only required to pay your copay for the covered service(s) you received.

There may be higher costs to you if you visit a provider who is not in your plan's network. We recommend you contact the provider to confirm that they are in your plan network and that the desired service is covered.



Important

While we make efforts to ensure that our lists of General Dentists and Specialists are up to date and accurate, providers do leave our networks from time to time, and these listings do change. There are General Dentists and Specialists or other providers who are not included in every plan network. Please make sure you are searching the right network. Logging in as a member is the most accurate method to search for providers in your plan network. You may also enter your alpha prefix (the first three letters of your member number on your ID card).



Call us if you have questions

If you have questions about your dental network, call Customer Service at the number on your ID card.