

## Join our networks

*This communication applies to Commercial, Medicaid, and Medicare Advantage plans from Anthem Blue Cross (Anthem) in California.*

Please select the network you would like to join:

- **Medi-Cal Managed Care (Medi-Cal)/Medi-Cal behavioral health**
- **Practitioner Credentialing Rights**

For the following California networks, e-mail the application request to [enterpriseancillary@anthem.com](mailto:enterpriseancillary@anthem.com):

- Ambulance-air and ground
- Audiology
- Cardiac event monitoring
- Dialysis
- Durable medical equipment/orthotics and prosthetics
- Hearing aid supplier
- Home Health Agency\*
- Home infusion
- Hospice
- Lab
- Therapies: physical, speech, occupational therapies, speech pathology
- Skilled nursing facility

*\*Carelton Post Acute Solutions, LLC, is used for Medicare Advantage PPO plans for Home Health. Request an application at <https://providers.careltonmedicalbenefitsmanagement.com/postacute/>*

### Acupuncture, chiropractic, or registered dietician

Anthem does not contract directly with acupuncturists, chiropractors, and registered dietitians; this is done exclusively through American Specialty Health (ASH).\*

For the following, please contact ASH at **800-972-4226**, or via:

<http://www.ashcompanies.com/Providers/Benefits/benefits.aspx>

- Join network/terminate contract
- Request a copy of contract
- Fee schedule
- Tax ID changes
- Business name changes

\* Carelton Post Acute Solutions, LLC is an independent company providing services on behalf of the health plan. American Specialty Health is an independent company providing services on behalf of the health plan.

Anthem Blue Cross is the trade name of Blue Cross of California. Anthem BC Health Insurance Company is the trade name of Anthem Insurance Companies, Inc. Anthem Blue Cross, Blue Cross of California Partnership Plan, Inc., Anthem Blue Cross Life and Health Insurance Company, and Anthem BC Health Insurance Company are independent licensees of the Blue Cross Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. Blue Cross of California is contracted with L.A. Care Health Plan to provide Medi-Cal Managed Care services in Los Angeles County.

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- Address changes
- Telephone and fax number changes

**Note:** All demographic changes (tax ID, address, telephone numbers, fax numbers, and business name) for participating acupuncturists', chiropractors', or registered dietitians' need to go through American Specialty Health. If sent to Anthem directly, they will be returned to the provider to submit to American Specialty Health. American Specialty Health submits all approved changes to Anthem for processing.

If you have a CAQH user ID, please ensure that you granted Anthem entitlement to view your CAQH credentialing information when you completed your CAQH application. If you did not include Anthem, please contact CAQH either through the CAQH website: <https://proview.caqh.org/pr> or by calling CAQH at: **888-599-1771**.

For existing contracted providers who wish to contact us, please [select here](#) for additional resources.