



Availity gives you the tools you need

Our dental portal—powered by Availity—makes it easy to do business with Anthem Blue Cross (Anthem). Availity is a multi-payer site where you can work with participating payers like Anthem.¹ Availity is secure and compliant with all HIPAA regulations, and there is no cost to use any of the online tools.

What tools can Availity provide for your office?

- Access multiple payers within one portal and one login
- Use a secure, compliant network
- Check patient eligibility
- View patient benefits and frequency limitations
- Review clinical guidelines for specific services
- Submit claims and attachments for free
- View claims status attached to the provider's NPI
- Access free online training—no need to schedule
- Browse the convenient online learning center by topic
- Review your patient's health records², including prescriptions, emergency room visits, lab results and care alerts (if your patient has a chronic condition)

Note: This option is only available to participating providers.

- Sign up for Electronic Remittance Advice (ERA) and Electronic Funds Transfer (EFT)

Our Provider EFT Enrollment system is temporarily unavailable for new enrollments through December 13, 2021. Due to a federal mandate, we are updating our provider EFT enrollment system. In addition to compliance with federal mandate requirements, the new enhancements will also create better efficiencies, enhance controls and improve the overall structure of the system. In addition, the changes will allow out-of-network providers to apply for EFT.

Note: EFT new enrollment and updates can be made once system is open on December 13, 2021. If you submit anything on paper during this time, we will contact your office after the system is available if we need additional information. Otherwise, you will be notified of next steps to complete the enrollment process.

Demos for Availity

To check out the registration page, visit apps.availity.com/availity/Demos/Registration/index.htm

For questions, call Availity Client Services at **800-AVAILITY (282-4548)**

For more information, visit www.anthem.com/provider/availity



¹ This collaboration is allowed under the Health Insurance Portability and Accountability Act (HIPAA).

² In-network providers can view patient records when the patient has Anthem dental benefits and an affiliated medical plan.